

# VISITOR MANAGEMENT

## PHOTOGUEST



**PhotoGuest** is a modular and application for the structured management of accreditation processes from desk reception.

The potential of native integration with access control services and credentials production services, naturally positioning **PhotoGuest** as an ideal system for the corporate and enterprise companies.

**PhotoGuest** consists of the following modules:

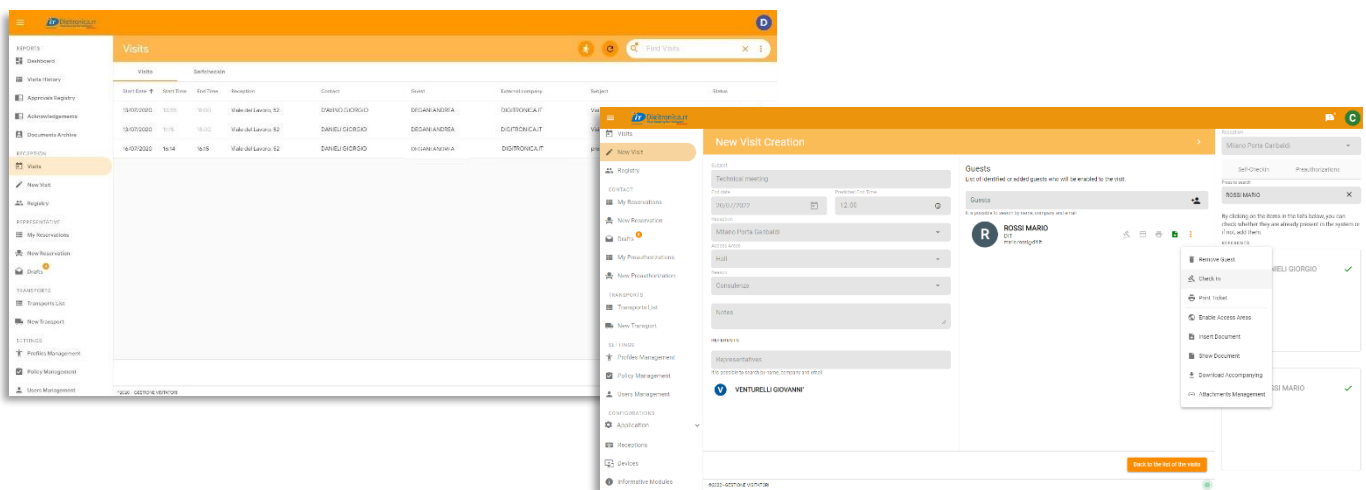
- **Visitor Management**, the Reception creates and manages the visits;
- **Reservation of Visits**, the employee creates and manages his visits;
- **Virtual Reception**, the visitor self-accredits himself, filling in his data through multimedia devices.

### Key Concepts

- Solution for the automated management of the accreditation processes of visitors who present themselves at the reception desk and wish to interact with an employee.
- Application Compliance by Design.
- The system allows registration of the visitor transit associated with the visited employee, creating a visit history.
- It allows the management of a visitor archive, eliminating unnecessary registrations for regular visitors, allowing the registration of occasional visitors to meet the IT security need.
- Used to manage companies with a single reception or organized in multi-reception and multi-site, with real-time monitoring of the visitor.

## Features & Benefits

- Integration with the **MultiAccess** access control and the **PhotoBase** credentials production solution for printing and real-time encoding of badges to be delivered to visitors.
- Acquisition of personal data and automation via internet/intranet of the authorization workflow.
- Data recording logging of events related to transit and data relating to visits with structured reporting.
- Support of multiple technologies for the issue of **access credentials** such as: temporary badges, PIN, mobile credentials.
- Complete experience of self check-in/out with integration of totem/tablet.
- Simplification of the accreditation and authorization process.
- Reduction of overall service costs through automation.
- Subscription and viewing of **Information Modules** personalized and configurable by the Customer.



## Digitronica.IT



### Identity Management

Centralized corporate repository of personal data



### Badge Production

Creation, encoding and production of badges



### Access Control

Standard and remote access control



### Visitor Management & Virtual Reception

Structured management of accreditation processes



### Centralized Supervision of Security Systems

Centralized supervision platform



### Video Surveillance

Video surveillance & video analysis solutions



### Centralized Supervision of Alarm Systems

Centralized supervision platform



### Customized Projects

Custom solutions developed by Digitronica.IT

# VISITS RESERVATION

## PHOTOGUEST



**Visits Reservation** is a module of the **PhotoGuest** software application for the management of visits reservations by employees or persons authorized to receive visits.

In order to facilitate reception operations and streamline accreditation procedures, **Visits Reservation** module allows each authorized employee to enter reservations for scheduled visits.

Each employee can also consult, suspend and delete their reservations and consult the history of visit.

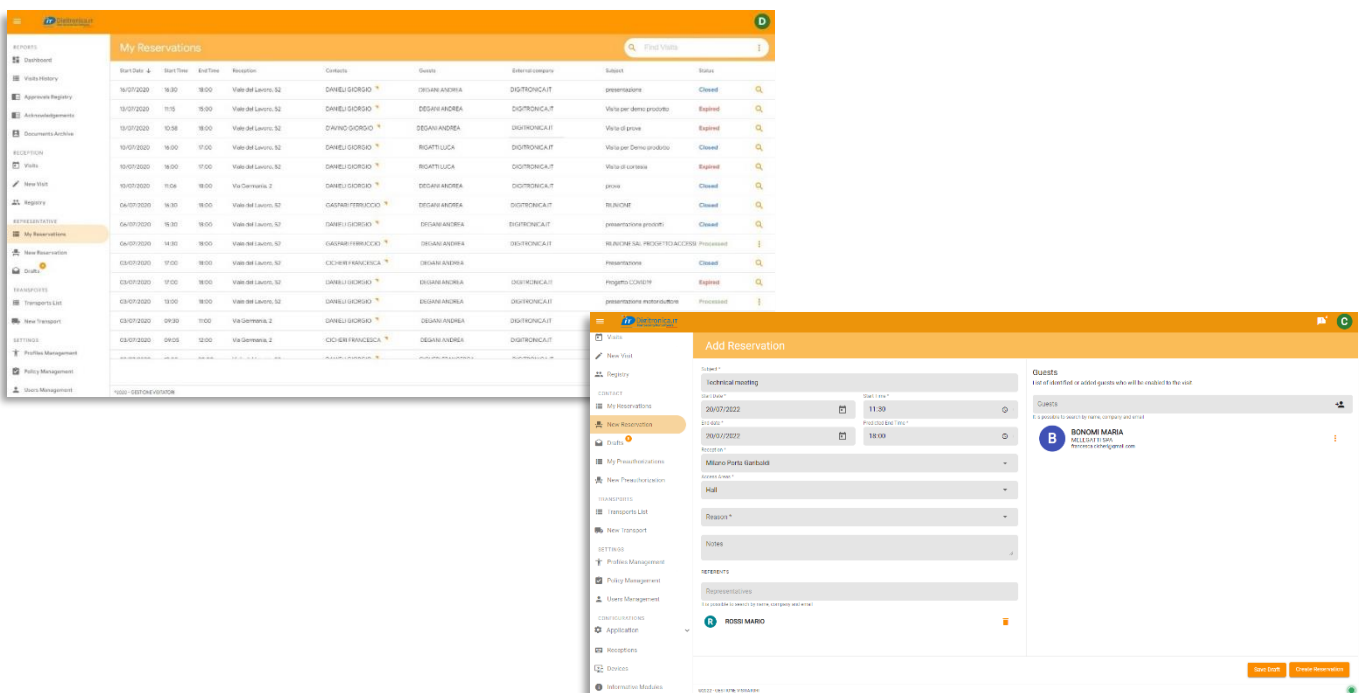
A reservation made is immediately available for its management by the "**PhotoGuest Visitor Management**" procedure in use at the reception.

### Key Concepts

- Web Interface.
- Management of visit reservations through an intranet web application module for employees and collaborators.
- Notification of reservations by e-mail or SMS.

## Features & Benefits

- Enter reservation of visits in order to accelerate the accreditation procedure for visitors and streamline the reception procedures.
- Integration to Outlook Exchange calendars.
- Advanced knowledge of the generality of the visitor and the motivation for the visit.
- Overview of the history of visits by each employee with query by period, company, visitor and fellow participants.



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# VIRTUAL RECEPTION

## PHOTOGUEST



**Virtual Reception** is a **PhotoGuest** module for the centralization and automation of reservation, reception and access to company sites by visitors.

Following a reservation, the integration with Totem/Tablet allows the self check-in of the visitor and the issue and automatic management of the access credentials.

### Key Concepts

- It allows to carry out numerous operations relating to visitor management and access control by replacing the classic accreditation vision at the desk.
- It checks and saves company accesses.
- The management of the release of access credentials can be done through badges in different technologies, PIN or mobile credentials, thanks to the use of QR code or PIN code.
- Through an intuitive interface, it guarantees the printing of an "on demand" badge autonomously by the visitor.
- Easy to use both by the client and by the visitor.
- The arrival of the visitor is notified via e-mail or text message to the persons involved.

## Features & Benefits

- Management of visit reservations through an intranet web application module for employees and collaborators.
- It allows visitors to “freely” enter and exit in the company's building in maximum security.
- Notification of reservations by e-mail or SMS.
- Advanced knowledge of the generality of the visitor and the motivation for the visit.
- Increasing of the service perimeter through extension to sites not physically supervised.
- Integration to Outlook Exchange calendars.
- Greater efficiency of the accreditation and authorization process.



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